



General Rental Terms and Conditions

| | |
|--------------------------|---|
| Rental Periods | |
| <i>Minimum</i> | Two hours for most small items; four hours for most large items. |
| <i>Day</i> | 24 hours away from the store with 8 hours of use on metered equipment. |
| <i>Overnight</i> | Pickup within 2 hours of store closing; return within an hour of store opening; minimum rental rate applies. |
| <i>48 Hour</i> | Event rental items only; pickup the day before the event and return the day after. |
| <i>Week</i> | Seven consecutive days away from the store, includes up to 40 hours of use on metered equipment. |
| Payment | Credit card payment required. Cash payment will only be accepted upon return of the equipment. No checks are accepted. |
| Cancellations | Equipment reservations exceeding \$100 will require full payment at the time of reservation. A 25% cancellation fee will be applied if a confirmed reservation is cancelled. |
| Damage Waiver | Is a 12% fee charged to all rentals that covers breakage, repair, and replacement under normal use. Theft, misuse, abuse, and transportation damages are not included. The damage waiver is non-refundable and can only be declined by providing us with a satisfactory Certificate of Insurance (COI). |
| Fuel | Equipment will leave our store full of fuel and must be returned full. If not returned full, any fuel deposit paid will be forfeited. |
| Clean-up | All equipment must be returned in clean condition. A minimum cleaning charge of \$50 will be assessed for any equipment that is not returned in clean condition. |
| Equipment Returns | All rental equipment must be returned during regular store hours. |